

Program and Camp Refund Policy

FOR ALL CAMPS AND EVENTS

Effective October 1, 2010

A great deal of advance planning and advance purchasing takes place for all programs and events of the San Francisco Bay Area Council during the months and weeks prior to an event, (facility rentals, supplies, staff hiring, food contracting, and program material acquisition.) Because of this the SFBAC has had to renew its refund policy.

1. Refunds requested two weeks (14 days) prior to an event/camp may receive **up to** an 80% refund. One week prior (7 days) to your event/camp receive a 60% refund. Within seven (7) days of the event/camp there will be **no refund**. Any refund will be based on the following criteria:
2. **Types of refunds considered:** serious illness or injury (a doctors certification required) or death in immediate family. Refunds are not given for no-shows, conflict of schedule (such as sports events, out of country trips), weather conditions, or behavior issues occurring before or during the event/camp.
3. **Refunds will be returned** to the person(s) or entity from which the funds were received.

Refund requests should be **sent to:** San Francisco Bay Area Council, 1001 Davis Street, San Leandro CA 94577. Please include: participants name, unit, number, district, address, contact phone number, name of event and date or session of event.